

ACCOUNT MANAGER POSITION DESCRIPTION

ABOUT OUR COMPANY

Event Marketing Strategies (EMS), an experiential marketing agency, helping companies create unique and memorable connections with their audience.

POSITION DESCRIPTION

Oversee client programs for Event Marketing Strategies' working directly with the Director, Creative Experiences and the Marketing & Project Manager to support a variety of experiential and event marketing programs locally and nationally.

- Operate as the lead point of contact for all matters specific to assigned client experiential and event marketing programs
- Communicate with event properties and venues to secure display space, plus negotiate access fees and event contracts
- Develop a trusted advisor relationship with key accounts, customer stakeholders and executives, plus all relevant vendors
- Ensure the timely and successful delivery of our solutions according to client needs and objectives
- Communicate clearly the progress of monthly/quarterly client and internal initiatives
- Forecast and track key account metrics, providing suggestions for areas of improvement
- Prepare follow-up event recaps after each client event
- Identify and grow opportunities with client both for current projects and potential new campaigns
- Communicate with and coordinate brand ambassador staffing at client events
- Coordinate event logistics with a high-level of attention to detail to provide to the client and also to the field marketing team
- Submit field marketing team time sheets on a timely basis
- Maintain and manage with care client budgets
- Generate and submit client invoices
- Actively participate in team meetings including regular staff meetings, plus brainstorming, project development and review sessions



QUALIFICATIONS

- A personable, positive, hard-working and outgoing personality
- Bachelor's Degree or comparable experience in business, marketing, public relations, communications, or a related field
- 3 years minimum proven experience in a similar role managing and growing client relationships and/or account management
- Excellent verbal, presentation, written and email communication skills
- Collaborative and strong desire to work with others in teams
- An ultimate multi-tasker with the ability to manage multiple projects and deadlines simultaneously
- Highly organized and detail focused
- Willingness to learn and adapt to change
- Ability to travel throughout Ohio, and potentially nationally, including some weekends
- Experience in event/experiential marketing is a plus

APPLY

Please submit a resume with a brief (one paragraph) **creative** description about why you should be considered for this role to:

Maggie Ellison, Director Creative Experiences mellison@eventmarketingstrategies.com